

ACCOUNT SUPERVISOR

Account Supervisors are leaders on Sunwest account teams. This role serves as a liaison with clients, while also expanding into budgeting and team management.

Responsibilities Include:

- One-on-one liaison with client(s), perhaps as the main point of contact, on a daily basis keeping an open line of communication and timely correspondence
 - Assign, draft, edit, review, distribute, and manage from end-to-end press and marketing materials on behalf of client(s)
 - Develop, manage and maintain media and social influencer lists
 - Develop, manage and maintain open communications with media and influencers
 - Manage media and influencer inquiries, secure interviews and provide prep materials for clients
- With the account lead, play a role in directing account management including strategy, budgeting and team role planning
- Manage and mentor direct reports, when the account necessitates junior personnel
- Participate in relevant business development conversations to share expertise
- Other duties as assigned

Required Skills

- Excellent and evident communication skills, written and verbal
- Extremely organized in all work-related activities
- Ability to work within a team and individually
- Detail oriented
- Exhibits ability to manage projects from start to finish with Supervisor support
- Beginning ability to manage junior personnel
- Expert ability to move from task to task
- Actively demonstrates dedication to work
- High competency level on computer and software (such as Cision) compatible with job responsibilities
- Professional demeanor within and outside office while conducting agency business
- 5-7 years of relevant work experience, agency or corporate

Expectations

- Maintain high level of familiarity with Sunwest's clients and their industries
- Develop and maintain a working-level understanding of assigned clients' industries, company culture, products/services and strategic communications plan
- Communicate with clients in a professional, efficient manner
- Continually seek ways to add value to the client-agency relationship
- Demonstrate problem-solving abilities to address client issues
- Promote a culture of excellence, creativity, integrity and kindness
- Understand and demonstrate awareness of current events and world news

Sunwest Benefits

- Competitive health insurance benefits
- Hybrid work environment with four monthly flex days and twice-monthly Flex Fridays
- Pre-tax Health Savings Account Savings Plan (HSA-SP)
- 401K with an employer match
- Immediate paid time off (PTO), including vacation days, personal days, 10 company holidays and two floating holidays
- Eligibility for new business incentive program and year-end company performance bonus